

## Customized Workshops

The CGE offers free training and workshops in cross-cultural competence to any student group, center, or department across campus upon request.

Sample of customized workshops:

### 1. *Managing Intercultural Conflict in the Classroom*

This workshop introduces participants to various styles of intercultural conflict management and negotiation processes. Participants learn how to assess their cultural management style in order to be more effective when working across cultures and manage cultural issues successfully.

### 2. *Culturally Competent Educators & Lessons Learned*

This workshop addresses the stages and strategies for increasing intercultural competence development for educators. Participants reflect on their cross-cultural experiences and share lessons learned during their experiences at FSU.

### 3. *Intercultural Communication & Appreciating Student Diversity*

This workshop discusses strategies to facilitate student's beliefs, cultures, and perspectives that may differ from your own, as well as how to construct a syllabus that takes into account different learning and communication styles.

To schedule a customized training for your office, center, department, or student organization, please contact Dr. Elcin Haskollar at [ehaskollar@fsu.edu](mailto:ehaskollar@fsu.edu) or 850-645-4793.



## CENTER FOR GLOBAL ENGAGEMENT *Division of Student Affairs*

Global & Multicultural Engagement  
(GME) Building, "The Globe"  
110 S. Woodward Ave.  
Tallahassee, FL 32306-4216



## Record of Participation

Obtain a signature from a CGE staff member at each intercultural event.

Name:

Dept:

1. Event Name

Signature

Date

2. Event Name

Signature

Date

3. Event Name

Signature

Date

For more information, contact Dr. Elcin Haskollar:  
[ehaskollar@fsu.edu](mailto:ehaskollar@fsu.edu) or 645-4793.

Professional Development for  
FSU Faculty and Staff



**Global Partner Certificate**  
*Cross-cultural Competence Training*



*The Global Partner Certificate* is a Center for Global Engagement *professional development initiative* designed to help participants develop cross-cultural competencies, and increase their intercultural knowledge and communication skills.

- ✓ Learn about the basic principles of intercultural communication and explore how culture influences perceptions, behaviors and interactions.
- ✓ Understand and appreciate cultural differences and learn how to adjust behavior and communication to accommodate these differences.
- ✓ Become a more competent communicator and work effectively with people from diverse cultural backgrounds.

To receive the Global Partner Certificate, attend all **4 required workshops** and **3 approved intercultural events**.

## Faculty & Staff Workshops

### 1. *Bridging Cultures I: Introduction to Intercultural Communication*

This workshop will provide participants with the fundamentals of effective intercultural communication skills. It helps participants develop an awareness of different cultural values and cross-cultural encounters and explore how culture influences our perceptions, behaviors and interactions.

*Also counts toward HR Customer Service Certificate.*

### 2. *Bridging Cultures II: Cross-Cultural Encounters (with IES)*

Participants will complete a self-assessment, Intercultural Effectiveness Scale (IES) test. The IES was developed specifically to evaluate the competencies critical to interacting effectively with people who are from cultures other than our own. The workshop will help participants develop an awareness of their own cultural identity, and how they view and engage with cultural differences.

*Prerequisites: Bridging Cultures I. Participants must complete the IES test before the workshop date.*

### 3. *Bridging Cultures III: Managing Intercultural Conflict*

This workshop will introduce participants to various styles of intercultural conflict management and negotiation processes. Participants will learn how to assess their cultural management style in order to be more effective when managing conflicts across cultures.

*Also counts toward Diversity and Inclusion Certificate. Prerequisites: Bridging Cultures I and II.*

### 4. *Bridging Cultures IV: Developing Global Competence & Lessons Learned*

This session will address the process of becoming more globally competent through the six-stage developing intercultural sensitivity process. Participants will share their experiences and lessons learned from their ongoing cross-cultural engagement and training.

*Prerequisites: Bridging Cultures I, II, and III.*

## Approved Cultural Events

Participants are invited to attend the following CGE programs and will also receive weekly emails with other pre-approved events.

### *International Coffee Hour*

Join us every Friday from 5-6:30 p.m. in The Globe Dining Room for refreshments from a featured culture and interact with students, scholars, faculty, and community members from around the world.

### *Global Café*

Enjoy authentic international cuisine and music at this student-led fundraiser during lunch on select Fridays in the fall and spring. Lunch is served from 11:30 a.m. until food runs out (cash or check only).

### *Engage Your World*

Attend lectures and forums about contemporary global topics. Programs feature guest speakers and panels to explore a range of challenging global issues.

## Register

Register for any of the workshops in OMNI. For schedule and registration instructions: [cge.fsu.edu/globalpartner](http://cge.fsu.edu/globalpartner).

**Graduate students** who are on assistantships and internships, as well as OPS employees, are welcome to enroll. Graduate students who are not FSU employees should contact [ehaskollar@fsu.edu](mailto:ehaskollar@fsu.edu) to register.

**NOTE: This is a professional development certificate, not an academic certificate. It will not appear on your transcript.**



All 4 workshops are offered every semester and must be taken in sequence.

Complete the certificate within 1 full year.

