Customized Intercultural Workshops

Any center, department, unit, faculty or staff member, or Registered Student Organization may request a workshop designed to meet their specific needs. Workshops usually last 1-2 hours.

The following are examples of workshops that can be adapted for your group.

Intercultural Communication and Appreciating Diversity

This workshop will provide participants with fundamental intercultural skills and will help participants develop awareness of their own cultural identity and recognize intercultural diversity in practice.

Managing Intercultural Conflict

This workshop will introduce participants to various styles of intercultural conflict styles and management processes. Participants will learn how to assess their cultural management style in order to be more effective when working across cultures and manage cultural issues successfully.

Culturally Competent Educators and Lessons Learned

This workshop will discuss strategies to facilitate students' beliefs, cultures, and perspectives that may differ from your own, as well as how to construct a syllabus that takes into account different learning and communication styles.

> To request a customized intercultural workshop, please visit cge.fsu.edu/interculturaltraining.



CENTER FOR GLOBAL ENGAGEMENT Division of Student Affairs

Global & Multicultural Engagement (GME) Building, "The Globe" 110 S. Woodward Ave. Tallahassee, FL 32306-4216



Record of Participation

Use this form to keep track of your intercultural events. Obtain a signature from a CGE staff member at each event.

Name: Dept: 1. Event Name Signature Date 2. Event Name Signature Date

For more information, please contact interculturaltraining@fsu.edu.

Professional Development for FSU Faculty and Staff



Cross-cultural Competence Training





The *Global Partner Certificate* is a Center for Global Engagement *professional development initiative*

designed to help participants develop cross-cultural competencies, and increase their intercultural knowledge and communication skills.

Learn about the basic principles of intercultural communication and explore how culture influences perceptions, behaviors, and interactions.

Understand and appreciate cultural differences and learn how to adjust behavior and communication to accommodate these differences.

Become a more competent communicator and work effectively with people from diverse cultural backgrounds. To receive the Global Partner Certificate, attend all 4 required workshops and 3 approved intercultural events.

Workshops

Bridging Cultures I: Introduction to Intercultural Communication

This workshop will provide participants with the fundamentals of effective intercultural communication skills. It helps participants develop an awareness of different cultural values and cross-cultural encounters and explore how culture influences our perceptions, behaviors, and interactions. *Also counts toward HR Customer Service Certificate.*

Bridging Cultures II: Cross-Cultural Encounters (with IES)

Participants will complete a self-assessment: the Intercultural Effectiveness Scale (IES) test. The IES was developed specifically to evaluate the competencies critical to interacting effectively with people who are from cultures other than our own. The workshop will help participants develop an awareness of their own cultural identity and how they view and engage with cultural differences.

Prerequisites: Bridging Cultures I. Participants must complete the IES test before the workshop date.

Bridging Cultures III: Managing Intercultural Conflict

This workshop will introduce participants to various styles of intercultural conflict management and negotiation processes. Participants will learn how to assess their cultural management style in order to be more effective when managing conflicts across cultures.

Also counts toward Diversity and Inclusion Certificate. Prerequisites: Bridging Cultures I and II.

Bridging Cultures IV: Developing Global Competence & Lessons Learned

This session will address the process of becoming more globally competent through the six-stage developing intercultural sensitivity process. Participants will share their experiences and lessons learned from their ongoing crosscultural engagement and training. *Prerequisites: Bridging Cultures I, II, and III.*

All 4 workshops are offered every fall, spring, and summer and must be taken in sequence.

All 4 workshops and 3 intercultural events must be completed within one calendar year.

Approved Intercultural Events

Participants are invited to attend the following CGE programs. Sign up for CGE's Global Connections newsletter to be informed about other pre-approved events: **cge.fsu.edu/signup**.

International Coffee Hour

Join us every Friday from 5-6:30 p.m. in The Globe Dining Room for refreshments from a featured culture and interact with students, scholars, faculty, and community members from around the world.

Global Café

Enjoy authentic international cuisine and music at this student-led fundraiser during lunch on select Fridays in the fall and spring. Lunch is served from 11:30 a.m. until food runs out (cash or check only).

Engage Your World

Attend lectures and forums about contemporary global topics. Programs feature guest speakers and panels to explore a range of challenging global issues.

Register

Register for any of the workshops in OMNI. For schedule and registration instructions: *cge.fsu.edu/globalpartner*.

Graduate students who are on assistantships and internships, as well as OPS employees, may enroll through OMNI.

Graduate students who are not FSU employees should contact **interculturaltraining@fsu.edu** to register.

NOTE: This is a professional development certificate, not an academic certificate, and it will not appear on your transcript.



