

CUSTOMIZED WORKSHOPS

The Center for Global Engagement offers free training and workshops in intercultural communication and global competence development to any student group, center or department across campus upon request.

Sample of customized workshops provided in the past:

1. Intercultural Communication & Appreciating Student Diversity

This workshop discusses strategies to facilitate student's beliefs, cultures, and perspectives that may differ from your own, as well as how to construct a syllabus that takes into account different learning and communication styles.

2. Managing Intercultural Conflict in the Classroom

This workshop introduces participants to various styles of intercultural conflict management and negotiation processes. Participants learn how to assess their cultural management style in order to be more effective when working across cultures and manage cultural issues successfully.

3. Culturally Competent Educators & Lessons Learned

This workshop addresses the stages and strategies for increasing intercultural competence development for educators. Participants reflect on their cross-cultural experiences and share lessons learned during their experiences at FSU.

To schedule a customized training for your office, center, department or student organization, please contact Elcin Haskollar, Intercultural Education Specialist, at the FSU Center for Global Engagement at ehaskollar@fsu.edu or 850-645-4793.

RECORD OF PARTICIPATION

You must obtain a signature from a Center for Global Engagement (CGE) staff member when you attend an intercultural event.

Name:

Department:

Event Name

Signature

Date

Event Name

Signature

Date

Event Name

Signature

Date

If you have any questions, please contact:

Elcin Haskollar, Ph.D.
Intercultural Education Specialist
ehaskollar@fsu.edu
Center for Global Engagement
110 S. Woodward Avenue
Tallahassee, FL 32306-4216
850-645-4793
cge.fsu.edu



FLORIDA STATE UNIVERSITY
DIVISION OF STUDENT AFFAIRS



fsucge

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global
partner certificate

LEARN. COMMUNICATE. ENGAGE

Florida State University
Professional Development for FSU
Faculty and Staff



FLORIDA STATE UNIVERSITY



CENTER FOR GLOBAL ENGAGEMENT

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LEARN . COMMUNICATE . ENGAGE.

Global Partner Certificate

Cross-cultural interactions occur on a daily basis at **Florida State University**. **The Global Partner Certificate** is a **Center for Global Engagement (CGE) professional development initiative** that began in the Fall of 2010. It is designed to help participants develop intercultural communication skills and competencies, and increase their intercultural awareness, knowledge and skills.

The Benefits

- To learn about the basic principles of intercultural communication, different cultural values and cross-cultural encounters to explore how culture influences our perceptions, behaviors and interactions
- To understand and appreciate cultural differences and learn how to adjust behavior and communication to accommodate these differences
- To become more competent communicators and work effectively with people from diverse cultural backgrounds

FACULTY & STAFF

To receive the Global Partner Certificate, attend all 4 required workshops below and 3 approved intercultural events.

1. Bridging Cultures I: Introduction to Intercultural Communication

This workshop will provide participants with the fundamentals of effective intercultural communication skills. It helps participants develop an awareness of different cultural values and cross-cultural encounters and explore how culture influences our perceptions, behaviors and interactions. (Also counts toward HR Customer Service Certificate)

2. Bridging Cultures II: Cross-Cultural Encounters (with IES)

Participants will complete a self-assessment, Intercultural Effectiveness Scale (IES) test. The IES was developed specifically to evaluate the competencies critical to interacting effectively with people who are from cultures other than our own. The workshop will help participants develop an awareness of their own cultural identity, and how they view and engage with cultural differences.

3. Bridging Cultures III: Managing Intercultural Conflict

This workshop will introduce participants to various styles of intercultural conflict management and negotiation processes. Participants will learn how to assess their cultural management style in order to be more effective when managing conflicts across cultures. (Also counts toward Diversity and Inclusion Certificate)

4. Bridging Cultures IV: Developing Global Competence & Lessons Learned

This session will address the process of becoming more globally competent through the six-stage developing intercultural sensitivity process. Participants will share their experiences and lessons learned from their ongoing cross-cultural engagement and training.

All four workshops are offered every semester. They must be taken in sequence to obtain the Certificate. Although you can take up to two semesters to complete all of the workshops, Bridging Cultures I and II must be completed in the same semester together.

APPROVED CULTURAL EVENTS

Participants will receive a weekly email including pre-approved events. Past programs have included:

International Coffee Hour: *Every Friday, 5:00-6:30pm at the Center for Global Engagement, first floor.* It is a great place to meet new people from various parts of the world!

Global Café: *Held on selected Fridays during fall and spring semesters, 11:30am-2:00pm.* Featuring different cuisines from all around the world. Please visit cge.fsu.edu/globalcafe.html for dates.

Engage Your World: A monthly intercultural dialogue series that features speakers, panel of experts and/or student organizations that address specific global issues and promote active participation and engagement from the audience. Please visit cge.fsu.edu/educationalPrgrms/engageUrWorld.html

Information

- Graduate students who have graduate assistantships and interns who are OPS employees may also enroll in the Global Partner program. Please see instructions on how to register at cge.fsu.edu/GlobalPartner.
- Graduate Students who are **NOT** employees of FSU may contact ehaskollar@fsu.edu for registration information.
- **NOTE: This is a professional development certificate, not an academic certificate. IT WILL NOT APPEAR ON YOUR TRANSCRIPT.**

REGISTRATION: You can register for any of the workshops in Omni. For workshop schedule and registration instructions, visit: cge.fsu.edu/GlobalPartner